

Notice & Wishes of Winkel village

★ Check-out time is 10:30am.

If you check out late, you will incur an extra charge.

Reception business hours are 9:00am – 6:00pm (July ~ September ~7:00pm)

- If you wish to leave before 9:00am, please inform the office (during office hours)
- If you wish to rent equipment or get discount tickets, please ask during business hours.

★ Please inform us (reception) in advance if you wish to have visitors (even day trip guests)

- If another person is wanting to stay in your house, there will be an additional fee

★ Please park your vehicle in your designated parking space (so there is enough space for all our guests to park).

- We will assign parking spaces, please inform us how many cars you have with your group (at check in)
- Any unreported vehicle, may be reported to the police as an unidentified vehicle

★ Skyrockets and noisy fireworks are prohibited in the whole area.

- There is no designated space for fireworks.
- All fireworks are prohibited on the terrace, lawn and inside the house.

★ Open flames are prohibited.

- If you want to barbeque, please speak to a staff member.

★ Please separate the rubbish.(see rubbish sorting sheet)

★ Quiet Hours are from 10pm until 8am. For the enjoyment of all guests, please respect the quiet hours.

- The use of a generator is prohibited.
- People upsetting the peace during quiet hours will be asked to leave

★ Please tell us if there is any damage to the house and/or equipment (including burnt lawn and stained bedding)

- You will be required to pay compensation fee for any damage or any loss of incoming arising as a direct result from damage caused by your party

★ When you use gas fittings 'gas cooker' or 'hot water heater' for more than 50 min, the safety device system will be triggered and stop the device.

★Take care when using the gas equipment for long periods of time

★Please return all equipment to where you got it from before you check out.

★Only condominiums with an outdoor bath will be supplied with soap, shampoo and towels.

★Please understand that because the house is wooden, and there are many trees, there is a possibility that insects and resin may get inside the house.

★Please use caution when entering the river. You do so at your own risk.

- Please supervise children at all times.

★If you lose the key, you will be charged for the locks to be replaced.

★We do not bear any responsibility for an accident or theft on site.

★We will dispose of anything that is left behind (such as a cooking ingredients and drinks)

★The bedding is Japanese style (Futon).

- Please use the sheet provided on the Futon.

★We reserve the right to refuse accommodation to unaccompanied high school students (unless at check in a parent or legal guardian is present)

★We do not allow pets (except for cottage C-1 cottage & campsite)

- Please inquire in advance if you have a guide dog or service dog (allowances may be made on a case-by-case basis).